

DIRECTORY OF SERVICES



RESTAURANTS, BARS & SHOPPING
SERVICES

Dear Guest,

We are delighted to have you with us, and sincerely hope that your visit is a pleasant and memorable one.

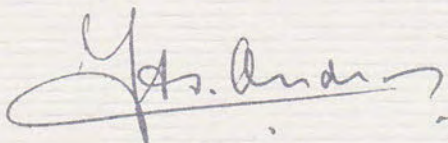
This Directory of Services is intended to be an easy reference to our many restaurants, bars and facilities.

Please call our Room Service sales assistant on Extension 2 for your food and beverage orders.

Should you have any further questions or requests, please contact me.

We look forward to be of service to you.

Yours sincerely,



Jan A. Oudendijk
General Manager

SERVICES

AIRLINES

Telephone numbers for all on-line airlines are listed in the telephone directory in your room. For assistance with reservation and reconfirmation, contact the Assistant Manager on extension 5, or our Business Centre on extension 8422.

AIRPORT TRANSPORTATION

Mercedes limousine transportation to/from the airport is available. Please call the Transportation Desk, Main Lobby Entrance. Dial 8453.

ASSISTANT MANAGER

An Assistant Manager is available at all times to assist you in any emergency, or with any extra services you may require. The Assistant Managers' Desk is located in the Main Lobby. Dial 5.

BABY-SITTING

Call Housekeeping on Extension 7 one day prior to requirement.

BANQUET/OUTSIDE CATERING

For full information call our Banquet Department on extensions 8360/8362/8363.

BEAUTY SALON AND BARBER SHOP

Located on the 4th floor and open from 9.00 a.m. — 7.00 p.m., Monday to Saturday. Closed on Sundays and Public Holidays. Dial 8448 Beauty salon. 8449 Barbershop.

BELL CAPTAIN

Dial 3.

BIBLE

Please contact the Housekeeping Department. Dial 7.

BUSINESS CENTRE

Secretarial services, translations, interpreters, photocopying, courier service. IBM wordprocessing and facsimile (No. 03-2438069) available. IBM personal computers with uninterrupted power-supply can be arranged on request. Located on the Main Lobby floor, the Business Centre is open from 8.00 a.m. to 10.00 p.m. from Monday to Friday, 9.00 a.m. to 5.00 p.m. on Saturdays. Call Extension 8422.

CABLE AND TELEX

Please contact the Mail desk in the Lobby. 24 hour service. Dial 4.

CASHIER

Located on the Main Lobby floor. For credit arrangements and cheque cashing approval, please contact our Credit Manager during normal business hours.

CHECK-OUT TIME

12 Noon. Please contact Assistant Manager on Extension 5 should you wish to arrange for a late check-out.

CHEQUES

The hotel does not accept personal cheques.

CHURCHES

For a list of churches of all denominations, please contact the Assistant Manager in the Lobby. Extension 5.

CLUBS

Rotary, Lions, Jaycees and other service clubs are active in Kuala Lumpur. Contact the Assistant Manager on Extension 5 for further information.

CONCIERGE

Located at Main Lobby, porter service, packaging-service, baggage service and storage. Dial 3.

COURIER SERVICE

A complete directory of DHL document delivery service is available at the Business Centre in the Lobby.

CREDIT CARDS

The following credit cards are welcome: Hilton Hotels, American Express, Visa, Diners, JCB, Carte Blanche, Mastercheque, Enroute and Eurocard/Access/Mastercard. Personal cheques are not accepted.

CULTURAL FARE

Contact Public Relations Office on Extension 8440, Monday-Saturday.

DO NOT DISTURB

Please call "O" to inform the Operator that you do not wish to be disturbed. To remind you that your telephone is on DND, the message light in your room will be lit. Place your DO NOT DISTURB sign outside your door. Don't forget to remove the sign and inform the Operator when you wish to receive calls again.

SERVICES

DOCTOR

The clinic is located on the fourth floor in the shopping arcade. Appointments may be made between 9:00 a.m. and 5:00 p.m. from Monday to Friday and on Saturday between 9:00 a.m. and 1:00 p.m. Extension 8446. After office hours, please contact the Assistant Manager for medical service on extension 5.

DRUG STORE

Located on the 4th floor. Open 9:00 a.m. — 9:00 p.m. daily, inclusive of Public Holidays.

EXECUTIVE FLOORS

Located on the 23rd and 24th floors — 48 rooms and suites together with two Executive Lounges, expedited check-in and check-out service plus concierge facilities. Extensions 82311 and 82411 respectively.

EMERGENCY

Please dial "O" for the hotel operator.

FACSIMILE

Located in the Main Lobby Business Centre, Extension 8422. Hilton facsimile number 03-2438069.

FIRE

In case of fire, please dial "O" for the hotel operator. The emergency alarm system gives audible warnings. If you are aurally handicapped, would you please notify Reception on your arrival so that we may be aware of your special need, in the event of an emergency.

FLORIST

Located on the 4th floor and open from 9:00 a.m. — 6:00 p.m. Daily. Extension 8447.

FOREIGN EXCHANGE

Located in Main Lobby, 24 hour service. Dial 8483.

HAIRDRYERS

Are installed in all rooms in the vanity desk.

HEALTH CLUB

Fully equipped gymnasium, complete with Keiser Cam II pneumatic equipment, Finnish sauna, Turkish steambath and Oriental massage. Open daily for both men and women from 7:00 a.m. to 9:00 p.m. Massage from 10:00 a.m. to 12:00 midnight. Located on the 4th floor, adjacent to the swimming pool. Extension 8452.

HILTON RESERVATION SERVICE

For requests for reservations at any Hilton Hotel throughout the world, dial 8421.

IN-HOUSE MOVIES

Colour feature films, channel 1 and 2 of your television set.

INTERPRETERS

Contact the Business centre in the Lobby, extension 8422.

JOGGING PROGRAMME

Free jogging maps are available from the Concierge. Dial 3.

LAUNDRY AND VALET

Same-day service if deposited before 10 a.m. Three-hour express service also available, at a surcharge, if deposited before 2:00 p.m. Our laundry operates seven days a week. Dial 6.

LIMOUSINE

Arrangements for chauffeur-driven cars can be made at the Transportation Desk at the Main Entrance. Extension 8453. Self-drive arrangements can be made on the fourth floor with AVIS extension 8445 or HERTZ extension 8444.

LOST AND FOUND

Please contact the Housekeeping Department. Dial 7

MAIL AND STAMPS

Contact Reception Desk in the Lobby for both incoming mail and stamps.

MENDING

Please contact the Valet Department. Dial 6

MESSAGES

Illuminated red light on your bedside panel indicates there is a message waiting. Dial 1.

MESSENGER SERVICE OR ERRANDS

Contact the Concierge, Main Lobby or call extension 3.

MINIBAR

The snacks and beverages in your room minibar are for your consumption, and will be charged to your room account. They are replaced daily.

NEWSSTAND

Newspapers, journals, books and magazines, both local and international, are available from Ali Drugstore, fourth floor shopping arcade.

NON-SMOKING

Two guestroom floors have been set aside for non-smokers, and rooms are available upon request. Please contact the Assistant Manager or Extension 5.

SERVICES

PACKING AND MAILING SERVICE

Available at the Concierge Desk extension 3. Hotel souvenirs are also available for purchase at the Business Centre, extension 8422.

PARKING

Parking is free for registered hotelguests. Please contact the Assistant Manager for your Carpark card.

PHOTOCOPYING SERVICE

Contact the Business Centre in the Lobby, Extension 8422.

PHOTOGRAPHIC SERVICE

Overnight and one-day colour photo finishing is available through the Concierge at the Main Lobby, dial 3.

PHOTOGRAPHY FOR SPECIAL EVENTS

To serve meetings, small groups, weddings and other individual functions. Please contact the Banquet Department on extension 8360/8362/8363.

QURAN AND PRAYER MATS

Please contact the Housekeeping Department. Dial 7

RADIO

Multi-channel radio is available in your room.

Channel

- 1 BBC, Voice Of America and local radio station.
- 2 Classical music channel.
- 3 Local radio station, Blue Network.
- 4 Musical programm.
- 5 Hotel background taped music.

NO-STOP CHECK-OUT.

If you hold a major international credit card, you can avoid standing in line to check-out by advising our front office staff when you arrive, or during your stay, that you would like to take advantage of our **No-Stop Check-out**. A copy of your account will be placed under the door in the early hours of your date of departure. Our cashiers will check you out once you have deposited your key at the concierge desk.

REMEDY HOTLINE

Should you encounter any difficulty or inconvenience, please call Extension 5 for immediate action. Any other comments you have will be appreciated.

RESTAURANT RESERVATIONS

Call Extension 5.

ROOM SERVICE

A full listing of our 24 hours room service can be found in your room.

Please dial 2 to place your order.

SAFE DEPOSIT BOXES

The Management is not liable for any loss of valuables belonging to guests, and strongly recommends that you protect your valuables by keeping them in safety boxes which are available free of charge, at the Cashiers Desk in the Main Lobby.

SAUNA

Please see information under "Health Club".

SECRETARIAL SERVICE

Please refer to "Business Centre" information.

SECURITY

For your safety and security, please ensure that the Lock-Out button on your door is pressed before retiring. Also use the door chain and do not open your door to strangers.

SHOE SHINE

Please contact the Laundry Department. Dial 6.

SHOPPING

There are more than 45 shops and service establishments located on the Main Lobby and 4th floor arcades.

SPORTS FACILITIES

Fitness Centre, 4th floor arcade, extension 8452. **Golf**, Tee-Off times can be booked via the Assistant Manager at various Golf Courses, dial 5. **Jogging**, maps available from Concierge. Dial 3. **Squash**, courts can be booked at our Racquet Club, extension 8374. (entrance via 4th floor arcade.) **Tennis**, courts can be booked at our Racquet Club, extension 8374. (entrance via 4th floor arcade.)

SWIMMING POOL

Entrance located on the 4th floor. Lifeguard in attendance from 7:00 a.m. — 9:00 p.m. Towels are provided; please do not remove the bathtowel from your room. The pool is reserved exclusively for registered hotel guests and Racquet Club members.

SERVICES

TELEPHONE SERVICE

Local calls.

Dial "9" followed by the number.
Dial "0" for Operator to assist.

Inter-State calls.

Dial "9" followed by the area code and the number.
Dial "0" for operator to assist.

International calls.

The Kuala Lumpur Hilton offers International Direct Dialling (IDD) from all guestrooms. A booklet next to your telephone contains the international codes and dialling instructions. For other international calls, information and new IDD numbers please dial "0" for the hotel operator.

Teleplan

Teleplan is your guarantee that the service charge we add to your long distance telephone calls will always be reasonable, no matter how long you talk. You can place your calls from the comfort of your hotelroom without fear of finding an exorbitant surcharge on your bill.

Telex

Telex services are available 24 hours. Please contact the Mail Desk in the Lobby.
The Kuala Lumpur Hilton telex number is 30495 Hilton MA
Kuala Lumpur Hilton facsimile number is 03-2438069.
ITU credit cards are accepted.

TELEVISION

Three local channels and two Video channels are available on the colour television in your room.

Channel	Station	Languages
1	Video 1	English
2	Video 2	English
3	RTM 1	Bahasa Malaysia
4	RTM 2	Various incl. English
5	TV 3	Various incl. English

TOURS

Sightseeing tours to all parts of Malaysia and Kuala Lumpur are available. Please contact the Concierge or Dial 3.

TRANSPORTATION

Please contact the Transportation Desk at the Main Entrance of the Hotel for Airport Transfers and Limousine Service.

TYPEWRITERS

Available for use free of charge from Reception Desk. Dial 4.

UNREGISTERED GUESTS

For security reasons, unregistered guests are not permitted in hotel rooms after 11.00 p.m.

VOLTAGE

All guestrooms are 220-240 volts, 50 cycles. Transformers and adapters are available from the Housekeeping Department. Dial 7.

WAKE-UP CALL

Please dial "0" for the Hotel Operator.

WATER

It is safe to drink the tap water in the hotel. Mineral water is available in your mini-bar.

RESTAURANTS & BARS



AVIARY LOUNGE

Share the experience of the Aviary Rendezvous. Sip your favourite drink or try one of our exotic cocktails. Wide variety of live entertainment in the evening. Daily English Afternoon Tea from 3.30 pm — 6.30 pm.

Main Lobby Floor
Open 11.00 am — 1.00 am
Extension 8375



MELAKA GRILL

Elegant fine dining room featuring continental specialities and also a touch of local creative cuisine. Fashionable luncheon every Wednesday. Fine dining music in the evening.

Main Lobby Floor
Lunch 12 noon — 2.30 pm (Monday to Friday)
Dinner 7.00 pm — 10.30 pm (Monday to Saturday)
Extension 8385

CLUB BAR

CLUB BAR

The typical English pub. English style tavern luncheon buffet (Monday — Friday), also available pub snacks.

Main Lobby Floor
Open 12 noon — midnight
Pub lunch 12 noon — 2.30 pm (Monday to Friday)
Closed on Sunday
Extension 8376



INN OF HAPPINESS

Superb Chinese Restaurant featuring Cantonese and Szechuan cuisine for lunch and dinner.

5th Floor
Lunch 12 noon — 2.30 pm
Dinner 7.00 pm — 10.30 pm
Closed on Sunday
Extension 8377

RESTAURANTS & BARS



PLANTERS INN

Our popular priced 24-hour restaurant offering both local and continental cuisine. Daily Afternoon Tea buffet 3.00 pm — 6.00 pm. Sunday Brunch buffet 11.00 am — 2.30 pm.

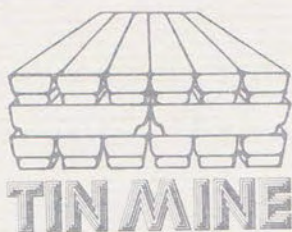
Main Lobby Floor
Open 24 hours
Extension 8381



PIZZARIA

Our little Italy featuring pizza, pasta and antipasto. Special BBQ night on Thursday and Seafood Buffet night on Friday.

Main Lobby Floor
Open 12 noon — 10.30 pm
Extension 8383



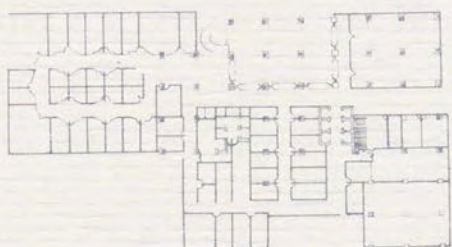
TIN MINE

Elegant setting and cosy atmosphere of our Club Discotheque. The Tin Mine offers you all that you would expect from a top class disco.

Main Lobby Floor
Open 9.00 pm — 2.00 am
Extension 8384

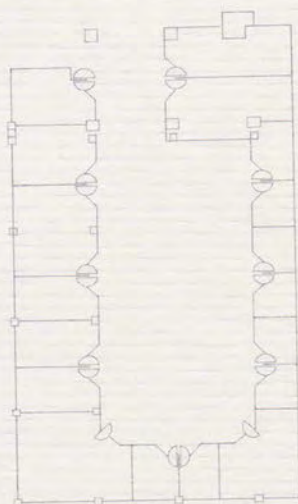
SHOPPING

MEZZANINE FLOOR



Amber Development Sdn Bhd
Ali Drug Store
Anis Travel Sdn Bhd
B.J. Enterprises
Delco Enterprises
Dis Travel & Air Cargo
Dibena Enterprises
Du Barry & Din
Hilton Art Gallery
K.L. Photographers
Lem. Kem. Pahang Tenggara
Lim Art & Crafts
Ming & Co
Malaysian art
Mezza Forte
Man Art Gallery
Malaysia Butterfly Center
New Malaysia Tours
PSD Rent A Car
Peking Antique Co
Rosdin Corporation
Syarikat Tai Brothers
Sistem Sewa Kereta
Syarikat Malaysia Emporium
Syarikat Asia Arts & Craft
Syarikat M.K. Chua
Shabra Abadi Sdn Bhd
Tawison Sdn Bhd
Teamas Travels & Trading
Uni Fashion
Uni Crafts
Yaschpaule
Zahad Holdings Sdn Bhd

MAIN LOBBY FLOOR



Batik Permai
Chopard (M) Sdn Bhd
Cil (M) Sdn Bhd
Cottage Boutique Sdn Bhd
Gucci
Lanvin
Louis Vuitton
Loewe
Selangor Pewter Co

HILTON INTERNATIONAL

ASIA/PACIFIC



*UNDER CONSTRUCTION